

Privacy Policy

Last Updated: July 2026

Piccadilly Hospitality ("we", "our", or "us") is committed to protecting your privacy and handling your personal information responsibly. This Privacy Policy explains how we collect, use, store, and protect your personal data when you visit our website or use our recruitment services.

By using our website, you agree to the practices described in this Privacy Policy.

1. Who We Are

Piccadilly Hospitality is a specialist hospitality recruitment consultancy providing permanent recruitment, temporary staffing, executive search, private household recruitment, and hospitality consultancy services throughout the United Kingdom.

For any privacy-related enquiries, please contact:

Email: info@piccadillyhospitality.com

2. Information We Collect

Depending on how you interact with us, we may collect:

Personal Information

- Full name
- Email address
- Telephone number
- Postal address
- Employment history
- CV or résumé
- Qualifications and certifications
- Salary expectations
- References (where applicable)
- Right-to-work information

Employer Information

- Company name
- Contact details
- Vacancy information
- Recruitment requirements

Website Information

When you visit our website, we may automatically collect:

- IP address
 - Browser type
 - Device information
 - Pages visited
 - Time spent on our website
 - Cookies and similar technologies
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3. How We Use Your Information

We use your information to:

- Match candidates with suitable employment opportunities.
- Provide recruitment services to employers.
- Respond to enquiries.
- Communicate about vacancies and recruitment opportunities.
- Improve our website and services.
- Meet our legal and regulatory obligations.
- Prevent fraud and maintain website security.

We only use your personal information where we have a lawful basis to do so.

4. Sharing Your Information

We will never sell your personal data.

We may share information with:

- Prospective employers (with your knowledge as part of the recruitment process).
- Service providers who help us operate our business.
- Regulatory or legal authorities where required by law.

All third parties are expected to protect your information appropriately.

5. Data Security

We take appropriate technical and organisational measures to protect your personal information against unauthorised access, misuse, loss, or disclosure.

While we take reasonable precautions, no online transmission or storage system can be guaranteed to be completely secure.

6. How Long We Keep Your Information

We retain personal information only for as long as necessary to:

- Deliver our recruitment services.
- Comply with legal and regulatory requirements.
- Resolve disputes.
- Maintain business records where appropriate.

We will securely delete or anonymise personal data when it is no longer required.

7. Your Rights

Under UK data protection law, you have the right to:

- Request access to your personal data.
 - Request correction of inaccurate information.
 - Request deletion of your personal data where applicable.
 - Restrict or object to certain processing.
 - Request a copy of your personal data.
 - Withdraw consent where processing is based on consent.
 - Lodge a complaint with the Information Commissioner's Office (ICO).
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8. Cookies

Our website uses cookies to improve your browsing experience and understand how visitors use our website.

You can control or disable cookies through your browser settings.

Please see our Cookie Policy for further information.

9. Third-Party Websites

Our website may contain links to external websites.

We are not responsible for the privacy practices or content of third-party websites.

10. Changes to This Policy

We may update this Privacy Policy from time to time.

The latest version will always be published on this page with the revised "Last Updated" date.

11. Contact Us

If you have any questions about this Privacy Policy or how we handle your personal information, please contact us:

Piccadilly Hospitality

Email: info@piccadillyhospitality.com

Your Privacy Matters

At Piccadilly Hospitality, we understand that trust is essential. We are committed to handling your personal information with care, transparency, and respect, while complying with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.